|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| TC No | PreConditions | S.Name | Action | Test data | Expected result |  |
| TC\_001 | Registration form should be visible | Send  /Register | Enter Emp Id & Name,enter mail.id,Enter your dept, select a location, enter an extension number with max length=4, Enter your RM, Enter the issue  Optional fields: Select issue category and sub-category, select severity level from the list, give a date for expected completion.  Click on send | Valid ID/Name  Valid mailid  Valid dep  Valid location  Valid RM  Valid ext no | Submitted the issue successfully. |  |
| TC\_002 | Registration form should be visible | Send  /Register | Enter Emp Id & Name,enter mail.id,Enter your dept, select a location, enter an extension number with max length=4, Enter your RM, Enter the issue  Click on send | Valid ID/Name  Valid mailid  Valid dep  Valid location  Invalid ext no  Valid RM | Registration  Failure  Error message:You can enter extn number of max length 5 |  |
| TC\_003 | Registration form should be visible | Send  /Register | Enter Emp Id & Name,enter mail.id,Enter your dept, select a location, enter an extension number with max length=4, Enter your RM, Enter the issue | Valid ID/Name  Valid mailid  Valid dep  Valid location  valid ext no  Invalid RM | Registration  Failure  Error message: Do not use special characters in Reporting manager field |  |
| TC\_004 | Registration form should be visible | Send  /Register | Enter Emp Id & Name,enter mail.id,Enter your dept, select a location, enter an extension number with max length=4, Enter your RM, Enter the issue | Valid ID/Name  Invalid mailid  Valid dep  Valid location  valid ext no  Valid RM | Registration  Failure  Error message: Entered email-id does not exist. |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |